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MATTHEW CHANNING
Head of Care, Nokia Sub Saharan Africa

Since the beginning of 2008, Matthew has had responsibility for the Nokia after sales Care business in Sub Saharan Africa and is based in South Africa

Sub Saharan Africa is part of Nokia's greater Middle East and Africa region. His responsibilities include overall Care strategy, including the expansion of the Care Network, Support structures, Warranty awareness, Operation efficiencies and team development

Matthew took up the responsibility of Care in Sub Saharan Africa after managing South and East African countries for the previous 2 years.

He joined Nokia in 2005 having previously held several management roles at Alcatel, Cell C and MTN.

Matthew was born in United Kingdom and moved to South Africa as a child where he was brought up in Johannesburg before leaving to finish his schooling in the United States. He has been in the cellular industry for the last 11years

He now lives in Johannesburg, South Africa, with his wife and 2 children.